



Kansas Foot Center, PA  
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## Orthotic Policy Waiver

I, \_\_\_\_\_ understand that I have until 5pm today to cancel my custom molded shoe insert order (if scanned in Newton you have until 2pm Tuesday.). After that, the insert scan is sent via online to our manufacturer and is not able to be canceled or money refunded. I also understand that the size I was measured with the Brannock's device is the size that will be ordered because that is my proper shoe size.

Each brand of a shoe can differ in size, so you will need to take the custom inserts and fit them into a shoe that fits, which might not be the same size you currently wear. Also, note we do not order half sizes and will order the next full size and will trim them when they get in. Due to the type of custom molded inserts we recommend, they will likely only fit into tennis shoes, some dress shoes depending on the toe box and most boots and the pre-fabricated insert that is currently in the shoe must be able to come out. They are not meant to go into sandals or shoes with no backs.

Lastly, I understand that The Kansas Foot Center, PA will discard the inserts after a year from the order date if not picked up or called back on and I will have to re-order and pay or go through insurance if wanting them again.

Thank you for your cooperation.

Patient signature: \_\_\_\_\_ Order date: \_\_\_\_\_